

Exhibit D

Guidelines for Temporary Relocation of Residents

These guidelines are meant to serve as general principles for BNSF to follow for communication, reimbursement, and assistance for residents who agree to temporarily relocate.

- Identify and provide comparable temporary housing for affected residents for the duration of the project.
- Reimburse eligible affected residents of reasonable out-of-pocket expenses incurred in connection with the temporary relocation, including the cost of moving to and from the temporary housing, the monthly rent and utility costs of the temporary housing, and storage of residents' personal property for the duration of the project.
- In conjunction with providing for the temporary relocation of residential dwellings as outlined in Exhibit C, Engineering Design Report – Levee Remedial Action, determine appropriate and agreeable options for returning residential dwellings to real estate property, including landscaping plans to return properties to as close their original condition as possible.
- Provide adequate and timely communications to temporarily displaced residents. Develop a process for reporting and addressing complaints and concerns.
- Payment for eligible claims will be made as soon as possible following a move or receipt of documentation to support the claim. Advance payments will be considered for residents who demonstrate a need.

Refer to the Public Participation Plan (Exhibit F) for a more detailed description of procedures for temporary relocation of residents.